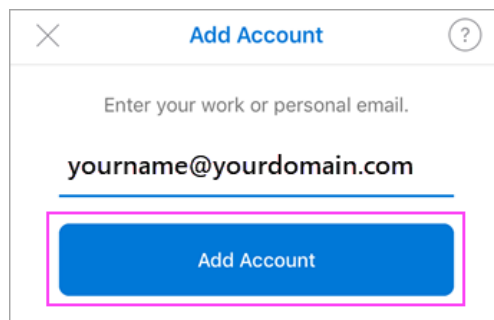
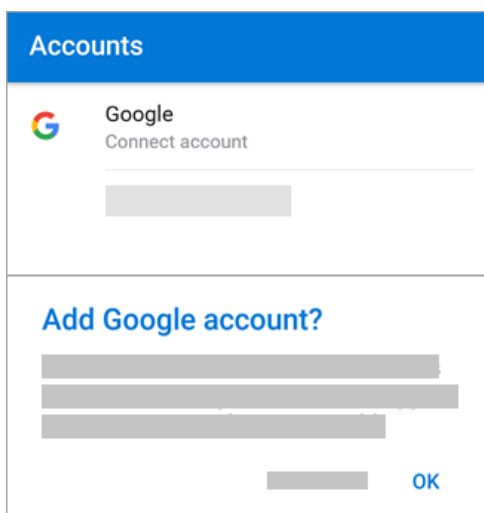


Set up email in Outlook for iOS/Android mobile app

1. Install the **Outlook for Android** app from the Google Play Store or Download **Outlook for iOS** from the iOS App Store and then open it. The icon looks like this:



	ANDROID	iOS
2.	<p>Tap Get Started if this is your first time.</p> <p>Otherwise, to add another email account, open the Menu => Settings> Add Account > Add Email Account. Then skip to step 4 under Set up another email account below.</p>	<p>If it's your first time using Outlook for iOS, enter your full email address, then tap Add Account.</p> <p>If not, open the Menu > tap Settings > Add Account > Add Email Account. Enter your full Resolute Email address and tab Add Account</p> <div data-bbox="845 1028 1340 1346" data-label="Image">  </div> <p>If you're asked to select your email provider, please contact IBS support at support@ibs.com.cy as there may be a misconfiguration or your phone.</p>
3.	<p>Outlook may detect your Google accounts.</p> <p>Outlook for Android may automatically find your Gmail account.</p>	<p>Enter your full email account password and tap Sign In.</p>



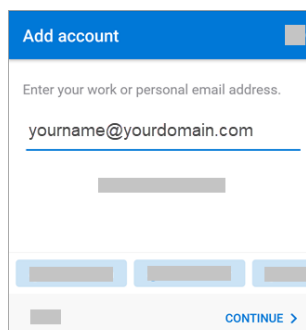
The screenshot shows the 'Accounts' section of an app. At the top, there's a blue header with the word 'Accounts'. Below it, there's a Google logo and the text 'Google Connect account'. There's a grey input field for an email address. Below that, there's a section titled 'Add Google account?' with three grey input fields for name, email, and password. At the bottom right of this section is a blue 'OK' button.

DO NOT add these accounts, tap Skip and then go to step 4 under **Set up another email account** below.



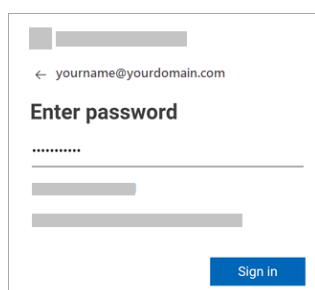
The screenshot shows a Microsoft login screen. At the top is the Microsoft logo. Below it is the text 'yourname@yourdomain.com'. The main heading is 'Enter password'. There's a password input field. Below the field are two links: 'Forgot my password' and 'Sign in with another account'. At the bottom right is a blue 'Sign in' button.

Select the accounts you'd like to add and tap **Add Account**. You will be asked to sign in. Sign in with your full Resolute email address and tap **Sign in or Next**.



The screenshot shows the 'Add account' screen. At the top is a blue header with the text 'Add account'. Below it is the text 'Enter your work or personal email address.' followed by a grey input field containing 'yourname@yourdomain.com'. Below the input field are three small blue buttons with white text: 'Add', 'Skip', and 'Cancel'. At the bottom right is a blue 'CONTINUE >' button.

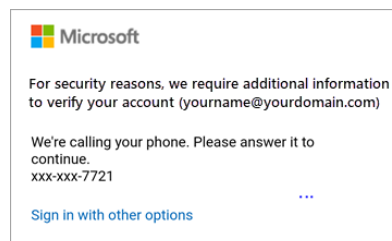
Then enter your email password.



The screenshot shows the 'Enter password' screen. At the top is a grey input field containing 'yourname@yourdomain.com'. Below it is the heading 'Enter password'. There's a password input field with dots. Below the field is a blue 'Sign in' button.

Since multi-factor authentication is enabled, verify your identity. Depending on the multi-factor

Since multi-factor authentication is enabled, verify your identity. Depending on the multi-factor authentication selected (you will receive either a call or text or will need to approve through your phones authentication app.)



The screenshot shows a Microsoft security verification screen. At the top is the Microsoft logo. Below it is the text 'For security reasons, we require additional information to verify your account (yourname@yourdomain.com)'. Below that is the text 'We're calling your phone. Please answer it to continue.' followed by the phone number 'xxx-xxx-7721'. At the bottom left is a blue link 'Sign in with other options' and at the bottom right is a blue ellipsis '...'.

Accept any prompts for permission you may receive. Swipe through the features and you're now ready to use Outlook for iOS!

authentication selected (your will receive either a call or text or will need to approve through your phones authentication app.)

